

STEADIER GROUND FIELD CARD

Mistaken for Intoxicated or Non-Compliant

TRY SAYING

- "What've you got there?" (ask about the object before the situation)
- "Hi, I'm here to help. Can you tell me your name?" Then wait.
- "That sounds important. Let's figure it out together."

AVOID SAYING

- "Sir, I need you to listen to me." Louder reads as threat, not authority.
- Stacked questions. One at a time.

IF THEY WON'T COMPLY

1. Check for a medical alert bracelet, wallet card, or emergency contact note.
2. One instruction at a time, demonstrated. "Take my hand."
3. No contact without warning.
4. Get a caregiver on the phone if you can.

Rule out first: sudden confusion over hours, one-sided weakness, facial droop, head strike, low blood sugar. Treat as medical.

If de-escalation isn't reducing risk: your call, unchanged.

find steadier ground

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